



**FASSMER  
SERVICE**



Fassmer Service

24/7 expert support for your safety at sea



# Our commitment for your benefit

Customers can rely on a round-the-clock response from almost 200 authorized service engineers in 40 countries worldwide. This worldwide service network ensures the safe and reliable operation of our products at any time.

You can rely on Fassmer Service – we take care!

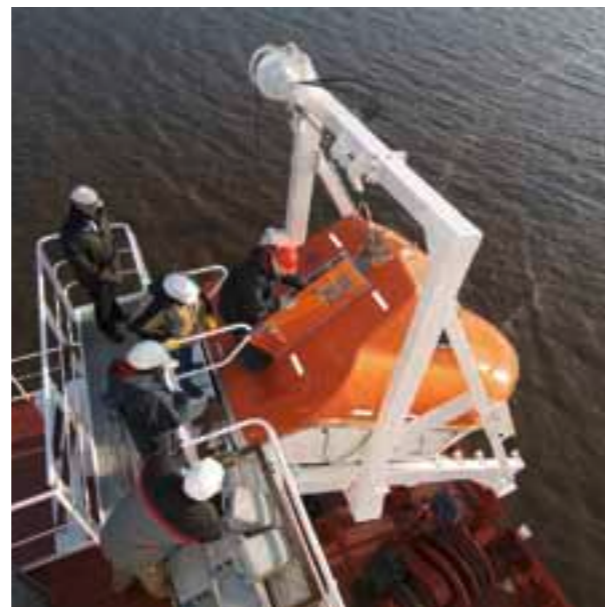


## Our services:

- **Annual and five-yearly services** on lifeboats, davits, accommodation ladders and gangways in line with the latest international SOLAS regulations.
- **Repairs and Refits:** Fassmer is able to carry out any refurbishments on lifeboats, davits and deck equipment at any place in the world through its highly qualified Fassmer service engineers.
- **No-worry package:** Our customers can profit from Fassmer competence in an all-inclusive package including project management, installation, commissioning and testing.
- **Rehooking:** Customers can rehook their non-Fassmer lifeboats in a safe way by installing the “fail safe” Fassmer Duplex Release System.
- **Training:** Fassmer train their service partners regularly, and Fassmer also offers crew training programmes to operate and maintain their LSA equipment.
- **Original spare parts:** As part of an overall safety management system Fassmer will provide the correct and suitable spare parts quickly.
- **Comfortable online support:** Customers can obtain all information, news, checklists and time sheets online.
- **Continuing studies:** For further optimization Fassmer works with a differentiated monitoring, evaluation and studies system.



Training on hoisting hook models in scale 1:1



Crew training on board

## Worldwide Service

As one of the world's leading manufacturers of lifesaving equipments, Fassmer has always been committed to the highest possible safety standards, and all of our products reflect this commitment. Moreover, our qualified service engineers are available worldwide for inspections, regular maintenance, repair and training of crew members to help operators of vessels maintain the latest international SOLAS regulations.

## Service Hotline

Wherever you are, we are available via our central service hotline: **+ 49 (0) 1805 03 54 85**. Here a friendly and competent person will give you advice if you have a technical question or will tell you the number and contact person you need to deal with your request.

## Safety Management System

Fassmer has established a safety management system to ensure that all periodic servicing and maintenance is done according to **international regulations and requirements**. Only persons **trained and authorised by Fassmer Service** are permitted to carry out the work.



Load test of an accommodation ladder



Overload test of release mechanism



Waterbags for overload test of davits



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Visit our website  
[www.fassmer-service.de](http://www.fassmer-service.de)

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